

Black Friday Pass

Frequently Asked Questions

What is the Black Friday Pass?

The pass is an unlimited winter season pass to either the Breckenridge Recreation Center or the Stephen C. West Ice Arena. The pass goes on sale **online only** at www.BreckenridgeRecreation.com/BlackFriday on Black Friday, November 29 at 12:01am. The pass is valid from November 29, 2019 – April 19, 2020. The Recreation Center pass is \$199 and the Ice Arena pass is \$169. Kid's passes for EITHER the Rec Center or Ice Arena are \$105.

Unlike previous years, the pass **DOES NOT** end on the closing day of Breckenridge Ski Resort.

I don't have a computer; can I still buy the pass?

All passes must be purchased online. We have a computers and tablets at the Recreation Center Front Desk available for public use during business hours, and we are happy to walk you through the process. There are also free computers at the library. You may also purchase on a Smartphone.

How many passes can I purchase at one time? Can I buy multiple passes and use them throughout the year?

There is only one pass per customer. Since the passes are only good from November 29 to April 19, there is no reason to purchase more than one since they are not valid at any other time. You cannot purchase a pass to use next winter.

Can I buy a Black Friday Pass as a gift?

Yes! The Black Friday Pass is a welcome early holiday gift!

If you are purchasing a pass for a member of your family that appears in your Active account, simply select them from the drop down when you purchase the pass.

You may also purchase a gift certificate. **Please note** the gift certificate or gift card must be purchased and given to the recipient **prior** to the sale on November 29. Your recipient may then use the gift card/certificate when they purchase their pass online.

For questions and other options, please contact the Recreation Center Front Desk at 970-453-1734 or the Ice Arena Front Desk at 970-547-9974.

If I buy the Recreation Center Black Friday Pass, does it include the Ice Arena?

No – the Ice Arena pass is separate. To go both places you would need to purchase both a Recreation Center pass and an Ice Arena pass.

Is there a youth or kid's pass?

Yes! Black Friday youth passes for are for youth ages 3-17. This pass also is valid from November 29, 2019 to April 19, 2020. The cost is \$105 for either a Rec Center youth pass or an Ice Arena youth pass.

Are there any discounts?

This is a discounted pass, so no further discounts are available (i.e. senior or resident discounts).

What is the last day I can use the pass?

April 19, 2020. Unlike previous years, the pass **DOES NOT** end on the closing day of Breckenridge Ski Resort.

I will be out of town. Can I purchase this ahead of time?

No. The pass is only sold on Black Friday. The good thing is you can buy online from anywhere in the world!

To make the process even easier, you can set up your account early and on Black Friday, all you'll need to do is make the purchase.

I don't know how to sign up online.

Fortunately signing up online is easy! Go to https://apm.activecommunities.com/breckenridgerec/Create_Account to create an account.

Once you have your account: Click the "Purchase a pass" picture from the three pictures shown across the bottom of the screen.

- Click on the pass you want to purchase
- Add to your cart
- Assign a person (you or a family member) to that pass. (continue)
- Check the rates (continue)
- Check your shopping cart and pay or purchase additional passes by clicking the "add pass" box
- You can pay with credit card, debit card, or electronic check from a checking or savings account.

I have an account but I can't access it.

If you know the email on your account, you can request a password reset from the login page. If you don't know the email, please call the Recreation Center Front Desk at 970-453-1734 during business hours to locate your account information.

What do I do if I try to purchase the pass and I am stuck?

Please make sure you have set up an account and can log into that account. If you need help in setting up an online account, please call or visit the Recreation Center Front Desk at 970-453-1734 during business hours.

Can I purchase the pass with cash?

This is an ONLINE ONLY sale. You may purchase the pass using a credit card, debit card or electronic check from a checking or savings account. For electronic check, you will need to provide the routing number and account number for your account.

If needed, you may set up your account in advance and apply a cash payment to your account at the Recreation Center or Ice Arena Front Desk prior to the sale. The credit can be applied when you purchase your pass.

Another option is to purchase a pre-paid credit card (Visa, Master Card, American Express) to use for the transaction. City Market, Safeway and Walmart are some of many stores that sell pre-paid credit cards.

I bought my pass. How do I get my card?

Come into the Recreation Center Front Desk any time after the purchase of the pass during regular business hours and the staff will print your pass. The ice arena does not require a hard pass, just that you check in when you come to skate.

If I buy this pass, will you extend my current pass?

We can extend some passes to allow you to use the Black Friday pass. Please make arrangements with the Recreation Center Front Desk before your purchase.

Does the Black Friday Pass include membership discounts?

Black Friday Passes are not membership products, and do not entitle the holder to member discounts.

Is the pass cheaper if I am a senior?

If you are a senior (65+) Breckenridge resident, it would be less expensive to purchase a six month pass which also entitles you to member discounts.

If you are a non-resident senior, the Black Friday Pass is less expensive but you are not eligible for member discounts.